

# ANCHORAGE MUSEUM

## PM/AM NIGHT AT THE MUSEUM

### NIGHT AT THE MUSEUM FAQs

#### GENERAL INFORMATION

##### HOW DO WE REGISTER FOR NIGHT AT THE MUSEUM?

To register, visit the calendar at <https://www.anchoragemuseum.org/visit/calendar/> and select the date of the program. Once you have clicked on the event, click register. If you are a member of the Anchorage Museum, be sure to log-in to your account to receive the members' rate.

##### WHAT IS THE COST TO ATTEND?

Night at the Museum prices are \$35 per person for members and \$40 per person for non-members.

##### CAN I BOOK A PRIVATE EXPERIENCE FOR MY SCHOOL GROUP?

No, we do not currently offer private experiences.

##### WHAT AGES/GRADES IS NIGHT AT THE MUSEUM FOR? CAN I BRING YOUNGER/OLDER CHILDREN?

Nights at the Museum are designed for children in 5th-8th grade (approximately ages 10-14). For programming reasons, we are unable to approve requests for children outside this age range to attend.

##### WHAT IS THE STUDENT/CHAPERONE RATIO? DO CHAPERONES PAY FULL PRICE?

One chaperone can supervise up to three children. Chaperones must be over the age of 18 and be responsible for the direct supervision of those in their group. Chaperones pay full price.

##### WHAT WILL WE BE DOING AT NIGHT AT THE MUSEUM?

Night at the Museum participants will solve escape-room-style puzzles in the galleries, create art, touch items from the museum's collection, play in the Discovery Center, enjoy tasty snacks, and watch a planetarium show.

##### HOW LONG IS NIGHT AT THE MUSEUM?

Participants arrive at the museum at 6:15 PM and depart by around 10:30 PM.

##### HOW MUCH OF THE MUSEUM IS AVAILABLE TO EXPLORE?

Activities are limited to galleries and exhibitions relevant to the program. Please stay within the selected spaces during your Night at the Museum experience.

##### WHAT IF I NEED TO CANCEL MY RESERVATION?

Your reservation can be cancelled and a refund issued up to up one week in advance. To cancel, email [programs@anchoragemuseum.org](mailto:programs@anchoragemuseum.org).

## **PARKING**

### **WHERE DO WE PARK?**

Parking is available in our underground garage. Also, street parking is available near the museum at locations like 7th Avenue between A and Cordova, 7<sup>th</sup> Avenue between C and E Street, and others. Metered parking is enforced Monday through Friday 9 am to 6 pm and restricted to 2-hour intervals on Saturday, but free on Sundays and in the evenings. Handicap parking is available in the museum's garage every day during both day and evening hours. There is an elevator that takes guests from the garage to the 7th avenue entrance.

### **HOW MUCH DOES PARKING COST?**

Parking is free on the streets after 6 pm and all-day Sunday. Parking in the museum garage is available at a rate of \$5 per vehicle for Night at the Museum guests.

## **ARRIVAL**

### **WHAT DOOR SHOULD WE ENTER WHEN WE ARRIVE?**

Everyone in your group should arrive through the 7th avenue side entrance. The front doors will be locked, so please plan to use the 7th avenue entrance for entry and exit.

### **WHEN IS CHECK-IN?**

Check-in will occur between 6:15 pm and 6:30 pm. Orientation will start right at 6:30 pm.

### **WHAT IF I ARRIVE LATE?**

To finish all of our activities, we start orientation promptly at 6:30 pm. If you arrive late, you may miss some activities. Refunds are not issued for late arrivals.

## **FOOD**

### **WILL DINNER BE PROVIDED AT NIGHT AT THE MUSEUM?**

Dinner will not be provided. Please plan to eat dinner before arriving at the museum. A light snack will be provided in the evening.

### **WHAT FOOD WILL BE PROVIDED?**

A light snack will be provided in the evening. The snacks provided vary but typically include items such as pastries, vegetables with dip, and fresh fruit. No outside food is allowed inside the museum except for those participants with food allergies. Water bottles are allowed but cannot be used in the gallery and exhibit spaces.

### **WHAT IF I HAVE AN ALLERGY OR OTHER DIETARY RESTRICTIONS?**

If anyone in your group has any dietary concerns or allergies, please have them bring their own food. Please note that we do not have a public refrigerator.

### **CAN WE BRING FOOD AND/OR BEVERAGE INTO THE ANCHORAGE MUSEUM?**

Participants cannot bring outside food and drinks except for those participants with food allergies. A light evening snack will be provided. You may bring a water bottle to the museum, but they cannot be used in the gallery and exhibit spaces.

### **WILL THE COFFEE KIOSK BE OPEN?**

No, the coffee kiosk and restaurant will not be open during the program.

### **ARE CANDY AND GUM ALLOWED IN THE MUSEUM?**

No, candy and gum are not allowed in the museum.

# **RULES & EXPECTATIONS**

## **WHAT ARE THE RULES?**

- Respect yourself, respect others, and respect the museum.
- Actively participate in the learning experience and engage in the hands-on activities.
- Eat and drink only in designated areas, do not bring food or drinks into the exhibitions.
- No gum or candy allowed.
- No fire implements, weapons, alcohol, or drugs are permitted on museum property.
- Do not touch anything unless given explicit directions to do so by a staff member or chaperone.
- Use walking feet (no running, skipping, jumping) and inside voices.
- No rough housing (i.e. pushing, shoving, hitting)
- Children must stay with their chaperones throughout the duration of the program.
- Stay only in the areas of the museum that are open at that time.
- No video recording or flash photography allowed.
- Backpacks and large bags must be stored in the lockers.
- Please adhere to scheduled times for programs, snacks, and other guided activities.

## **WHAT BEHAVIORS WILL BE CAUSE FOR REMOVAL FROM THE ANCHORAGE MUSEUM?**

Anchorage Museum reserves the right to dismiss anyone without refund for any of the following or other extraordinary circumstances. Anyone under the influence of, or in possession of, alcohol or drugs will be dismissed. Inappropriate behavior including, but not limited to, consistently ignoring guidelines and any acts of aggression will be grounds for dismissal.

## **DEPARTURE**

### **CAN WE LEAVE EARLY?**

You may leave early, however, a refund will not be issued and once you exit the building you will not be allowed to return for the remainder of the evening. Note that all entering/exiting must be done through our 7th Avenue entrance.